

# Location Feedback



Collect feedback in-store as well as online to gain a comprehensive view of your customer experience.

Understand the performance of each individual store or branch.

Identify high-performing locations and swiftly address any potential issues.

No need to provide us with any sales data.

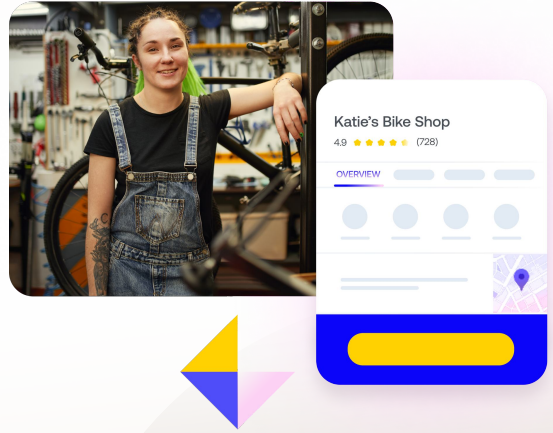


[Or click here to view our knowledge base article](#)



## How it works?

Location feedback simplifies the process for your offline customers to leave feedback. Our code verification system eliminates the need for any technical setup. Each customer receives a unique code linked to your store's location.



## The steps

### One

Generate unique codes/ URLs within the Hub.

### Two

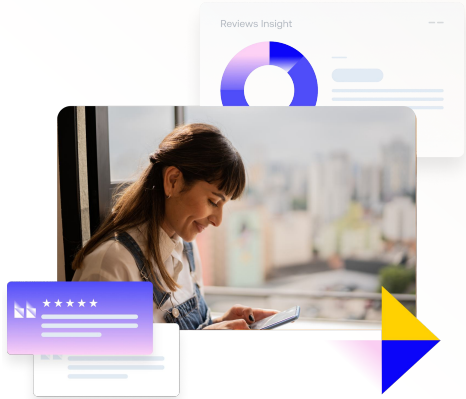
Distribute the URL (or the code) to your in-store customers.

### Three

Our team of experts receives the questions and delivers detailed, valuable answers.

## Location feedback integration

By integrating the Location feedback display on your website, you can direct customers to your homepage to leave feedback instead of a specified URL.



## How can I distribute my codes?

There are numerous ways to encourage your in-store customers to leave feedback, from printing the codes on your receipts to creating individual feedback cards that customers can take with them. It all depends on whose opinions you want to hear. Do you want feedback from everyone who visits your store, or just from those who made a purchase?

To find out more, contact a consultant

[Book a demo](#)

Call: +1 857-217-4130  
Email: [letschat@feefo.com](mailto:letschat@feefo.com)

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