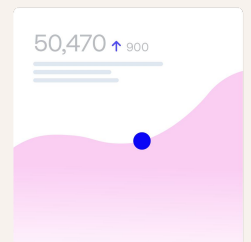
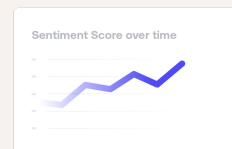
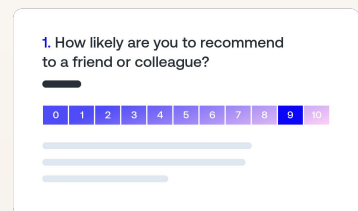


Surveys



Take your feedback to the next level with an 'access all areas' pass to your customer journey.

Look beyond the sales cycle and reach out to existing and potential customers at any touchpoint and any channel, in an instant.



Get quick, anonymous feedback in an instant, with the personalised messaging designed to help you get the answers you need

Collect opinions and insight from within your business to improve employee engagement and identify internal issues that could be getting in the way of your success

Gain access to sentiment analysis at no extra cost and get a clear snapshot of trending issues, positive points and how people feel about your brand, hassle free

How does it work?

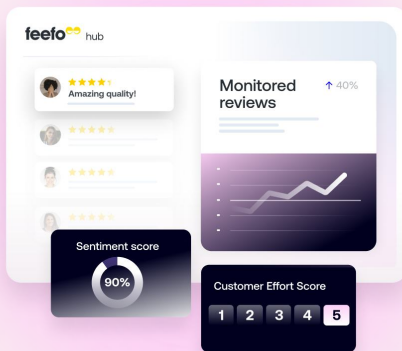
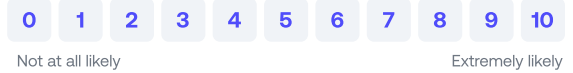


[Or click here to view our knowledge base article](#)

Complete flexibility

With multiple question types to play with and no limits, we give you the flexibility to ask questions your way. Easily measure satisfaction, sentiment and how effortlessly your customers find it to interact with your business by including globally recognised customer experience metrics such as NPS, CSAT and Customer Effort Score.

How likely are you to recommend the company to a friend, relative or colleague?



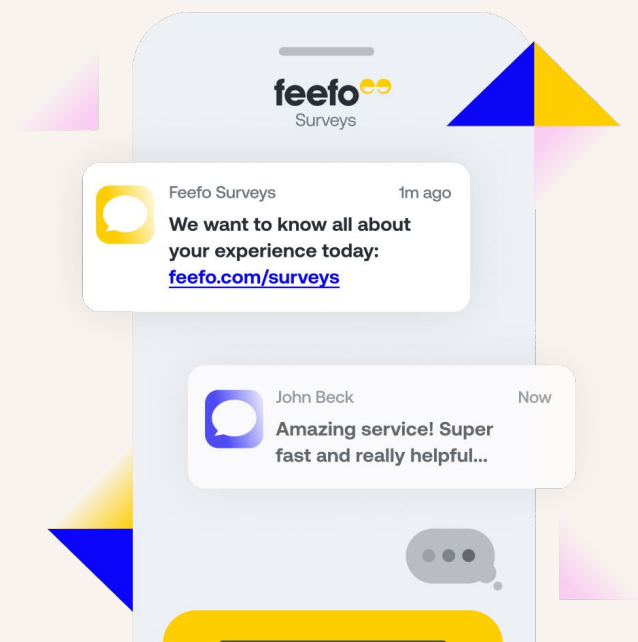
Quick and easy distribution

The automatically generated link means that you can share your survey across any channel to get quick answers without the need for data capture. Simply copy and paste the link to distribute your survey on your terms, whether it's by email, through social media, via web chat, by text, wherever you're able to paste a clickable hyperlink.

At-a-glance insight with AI-powered reporting

Get an instant snapshot of your feedback with clear visual reporting. No need to spend hours reading every response. With sentiment analysis included at no extra cost, you can quickly identify reoccurring themes and get an immediate view of how people feel towards your business.

Already using a standalone surveys tool? Bring everything together with one simple solution to make life easier and save your team precious time.



To find out more, contact a consultant

[Book a demo](#)

Call: +44 203 362 4209
Email: sales@feefo.com

