

Product and Service Reviews



Whether you seek feedback on the service your business provides, the products you offer, or both, our platform accommodates your needs seamlessly.



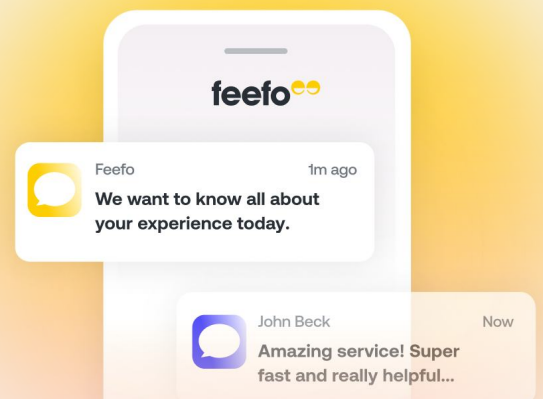
Or [click here to view our knowledge base article](#)

Service reviews boost your Feefo score by showcasing your dedication to customer satisfaction

Product reviews allow reviewers to highlight key attributes and their perceived value

The flow of feedback forms can be re-ordered to suit your needs

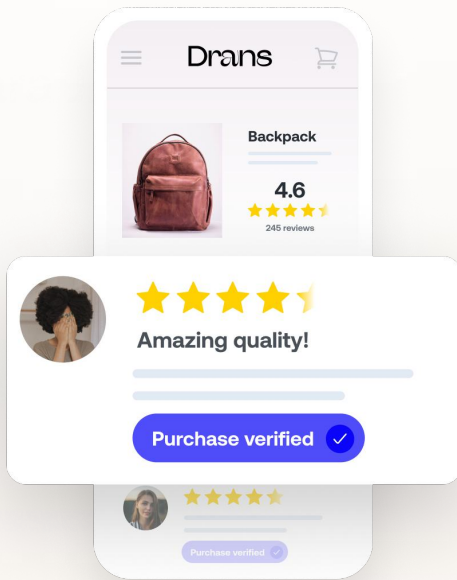
Send review requests how and when you want to maximise responses



How does it work?

Service Reviews

Each service review collects a star rating, title, and a text field specifically designed to encourage reviewers to provide insightful and constructive feedback. Additional scores such as NPS (add-on) can also be added to this form.



Product Reviews

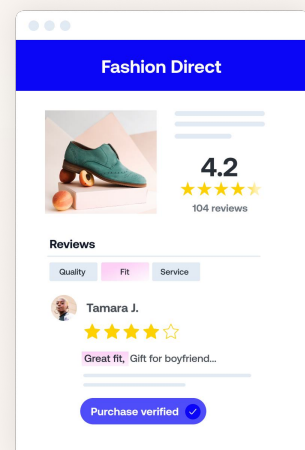
Product reviews offer your customers a platform to share their experiences and insights regarding specific products they've purchased from your business. These reviews are prominently displayed on your business website aiding potential buyers in making informed purchase decisions. You can enhance product reviews by collecting information on specific attributes, allowing you to gain deeper insights into your customers' experiences with your products by incorporating specific criteria of your choice.

Note, to be listed in Google Shopping, your business must have a minimum of 50 product reviews.

Custom Questions and Templates (add-on)

Gather more insights from your customers by adding personalised questions or forms enabling you to gain a deeper understanding of customer opinions. Choose from:

- Input Field
- Text Box
- Single Select
- Multi Select
- Rating Scale



To find out more, contact a consultant

[Book a demo](#)

Call: +44 203 362 4209
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