

Location Feedback



Collect feedback in-store as well as online to get a holistic view of your customer experience.

Understand how each individual store or branch is performing

Identify strong performing locations and act on potential issues quickly

No need to send us any sales data

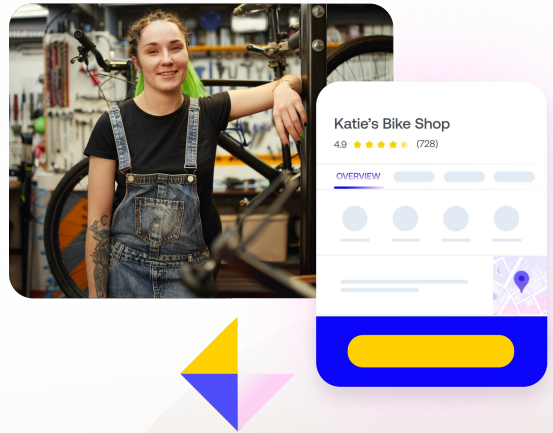


[Or click here to view our knowledge base article](#)



How it works?

Location feedback makes it easy for your offline customers to leave feedback. Our code verification system bypasses the need for any technical setup. Each customer will be given a unique code which is tied to your store's location.



The steps

One

Generate unique codes/ URLs within the Hub

Two

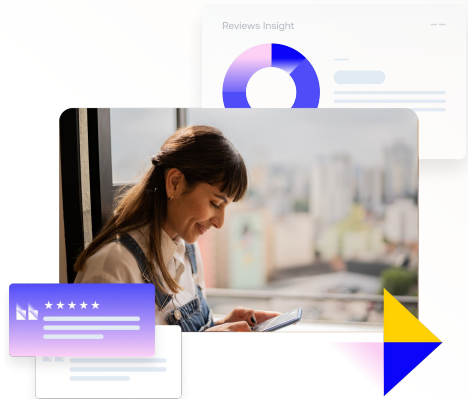
Distribute the URL (or the code) to your in-store customers

Three

Your friendly team of experts receive the questions and provide in-depth, valuable answers.

Location feedback integration

By integrating the Location feedback display on your website, you can send customers to your homepage to leave feedback rather than a specified URL.



How can I distribute my codes?

There are lots of ways to encourage your in-store customers to leave feedback, from printing the codes on your receipts, to creating individual feedback cards that customers can take with them. It all depends on who you want to leave a review. Do you want to hear the opinions of everyone who visits your store, or only from those who made a purchase?